

**CALIFORNIA'S PARTIAL CREDIT MODEL POLICY
 IMPROVING THE EDUCATIONAL OUTCOMES OF
 FOSTER YOUTH**

AN IMPLEMENTATION MANUAL FOR SCHOOL DISTRICTS AND CHILD WELFARE AGENCIES



Melissa (not her real name) is a 10th grader who dreams of attending UCLA and becoming an astronomer. She has lived in multiple foster and group homes throughout her time in foster care. As a result, Melissa attended 3 different high schools in 9th grade alone.

When Melissa's school records were collected, her social worker realized that despite passing most of her classes, Melissa was 30 credits off-track for high school graduation. Melissa's schools never issued her partial credits when she transferred mid-semester. As a result, Melissa became increasingly discouraged with school and considered dropping out. When her social worker contacted Melissa's previous schools, the registrars and counselors stated they could not calculate, award, or accept partial credits because none had a school district policy allowing them to do so. Her social worker and AB 490 Education Liaisons worked with the school counselors and registrars by providing them the partial credit model policy and guidance on how to issue and accept partial credits. Melissa was eventually awarded an additional 25 partial credits. Today, Melissa is only 5 credits off-track for high school graduation and is working to make them up so she can fulfill her dreams of going to UCLA.

[CREDITS](#)

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 RESOLUTIONS
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707-489-5346.

i'm not telling you it is going to be easy, i'm telling you it's going to be worth it.

AB 1978 Hotline

Social workers are able to report concerns about child welfare practice, policies and procedures that endanger the health, safety, and well-being of children by making a report. This hotline allows workers to report concerns AB 1978, which provides for non-disclosure of reporting parties and provides an avenue for accountability and oversight to local child welfare agencies. The goal is to help improve our system of care and outcomes for children.

1-844-796-6283

WHO CAN REPORT CONCERNS THROUGH THIS HOTLINE?

Social workers in county child welfare agencies or for State Adoptions District Offices

WHAT TYPES OF REPORTS CAN BE MADE TO THIS HOTLINE?

Concerns regarding policies, procedures, or practices that endanger the health, safety or well-being of children can be reported through the hotline.

HOW CAN I REPORT A CONCERN ABOUT A POLICY, PROCEDURE, OR PRACTICE IN A COUNTY?

Reports of concerns can be made by either calling the hotline at 1-844-796-6283 or via the AB 1978 Hotline website at <http://www.childsworld.ca.gov/PG4844.htm>.

HOW WILL MY REPORT BE HANDLED?

Once a report is received, it is reviewed by a staff member to determine if it meets the criteria then a review of the report will be initiated. After initial investigation, CDSS will determine how to proceed based on the information reported and reporting parties will receive notification that their complaint has been investigated.

WILL MY CONFIDENTIALITY BE PROTECTED?

The CDSS will not disclose reporter identity, but it should be noted that the details and nature of the report may make it possible for county leadership to infer the source of the report. Again, these reporters are provided protection under California Whistleblower laws.

CAN I FACE REPROCUSSIONS FOR MAKING A DISCLOSURE?

Reporters are protected under California's Whistleblower laws (California Labor Code Section 1102.5) when making a disclosure about violations or concerning practices in the workplace. Resources on reporting violations and whistleblower protections can be viewed at <http://www.dir.ca.gov/dlse/dlseRetaliation.html>.

For more information or to discuss possible concerns, you may also consult your local labor representative.



CONTACT INFORMATION

You can contact the AB 1978 Hotline through the toll free 1-844-796-6283, or for administrative questions, you can contact the Outcomes and Accountability Bureau at (916) 651-8099 and ask to speak to someone regarding the AB 1978 Hotline. For additional information on the hotline, please see our website at <http://www.childsworld.ca.gov/PG4844.htm>.

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